

Akron Ronald McDonald House Guest Guidelines



General Information

- Parking is in the Buchtel Parking Deck (P3).
- Requested donation is \$20 per night.
- In common areas, shoes or slippers must be worn for safety & hygiene reasons.
- Daily extended visits with your child in the hospital are required while they are admitted.
- **Masks are REQUIRED in all common areas of the House and 6' social distancing.**

Guests

- Only 2 primary caregivers (as identified at Akron Children's Hospital for stay duration) and patient are permitted in the building and to stay. Patients (under the age of 18) must always be with an adult.
- Contact Family Services Manager for current visitor and sibling restrictions.
- All adults (18 years of age or older) are required to pass a Criminal Background Check prior to check-in

Daily Health Screening

- Each guest **MUST** complete their daily health screening (including temperature check) with a staff member between **9:30am-3:30pm EACH DAY**. If a guest does not complete their daily health screening and temperature check by 3:30pm their key will be deactivated, and they will be asked to leave for a minimum of 14 days. If that guest is found in the House during those 14 days the entire family will be asked to leave.

Security

- For everyone's safety, do not let anyone in the front doors. All guests have keys.

Non-permitted items/activities

- No smoking, vaping, alcohol, illegal drugs, weapons or pets on the premise.

Guest Room Upkeep

- Guests are responsible for keeping their rooms clean during their stay. Cleaning products can be found in the guest rooms or at the Front Desk.
- If you need fresh linens (towels, sheets, blankets, pillowcases, etc.) please bring the dirty ones to the Front Desk to be swapped out for fresh ones (between 9a-8p).
- Laundry rooms are available for personal laundry on guest floors (supplies located in the laundry rooms). Only one family at a time in the laundry room.

Common Areas

- Guests may cook in the Family Kitchen (one family/side).
- The dining room is open for limited seating. Only one family per table.

Food & Beverages

- Personal food/beverage items: see Front Office for storage options.
- Guests may eat in their rooms or in the dining room if space is available.
- Evening meal is served between 5:30p-6:30p daily at the serving counter. Please no kids in the serving line. Leftovers are placed in the community fridge.
 - Prepared food needs to be eaten in the House and should not be taken off premise.

Medical Information

- Breast pumps available at the Front Office.
- Please request a fridge for your room to store breast milk. Only breast milk may go in this fridge.
- All medical equipment (including diabetic needles) must be disposed of at the Hospital.

Please sign the line below if you agree to the Akron Ronald McDonald House Guest Guidelines. Please note, if you do not adhere to these guidelines, you may be asked to give up your room at the Akron Ronald McDonald House.

Guest Signature: _____

Date: _____

Guest Signature: _____

Date: _____