



## Eligibility Requirements Akron Ronald McDonald House

### General Requirements to 'Request a Stay':

- Minimum 3-night stay.
- Completed Room Request form (faxed, mailed, emailed, phoned in) see page 3.
  - Room Requests will only be accepted within 7 days of first night of stay. This does not confirm your reservation only that it will be entered into our system as a request. All requests will start on the Waiting List.
- Completed and approved Criminal History Background Check for each resident (18 years old and older). Link to [online submission](#).
- Only 2 primary caregivers (as identified at Akron Children's Hospital for stay duration) and patient are permitted to stay. Daily extended visits with your child in the hospital are required while they are admitted. Contact Family Services Manager for current visitor and sibling restrictions.
- Each guest **MUST** complete their daily health screening (including temperature check) with a staff member between **9:30am-3:30pm EACH DAY**. If a guest does not complete their daily health screening and temperature check by 3:30pm their key will be deactivated, and they will be asked to leave for a minimum of 14 days. If that guest is found in the House during those 14 days the entire family will be asked to leave.

### Required Signed/Completed Documents to complete Check-In:

- RMHC NEO Akron House Program Guest Guidelines Agreement.
- RMHC NEO Home Health Care Policy and Release Agreement.
- HIPAA Authorization allowing communication between Akron Children's Hospital and RMHC NEO.
- RMHC NEO Waiver Release regarding COVID-19.

*Once your request is approved and confirmed by an RMHC NEO staff member a specific check-in day/time will be scheduled. Please note our reopening plan is occurring in phases so our occupancy will be slowly increasing. Each request will start on our waiting list and will only be accepted within 7 days of first night of stay.*